



AA Transportation Co., Inc.

605 HARTFORD TURNPIKE
SHREWSBURY, MA 01545 - 508-791-9100 - 508-845-7215 FAX
On the Web at: www.aatransportation.com

**SEPTEMBER -
OCTOBER 2010**

NEWSLETTER

A MESSAGE FROM THE TOP

WELCOME BACK ONE AND ALL!

The start-up meetings are over, school has started and all seems to be running well after about 8 weeks. The first week was a bit tough with 90+ degree days, but we all know cold and snow is just a few short months away. Based on the recent cool mornings, cold and snow is not too far away.

Remember, this is our '**Year of the Customer.**' Kindness rules the way. Treat everyone with kindness. Let us be your advocate, to deal with any problems. Each of you are communicators, so report conditions, issues, problems to your Manager. The sooner we can get involved the better the outcome for all.

Your 1st Priority is always to drive the bus safely.

Believe it or not, we still have some Open School Routes available, so check with your Manager if you are looking to change your school route or if you want a school route this school year.

Remember to send me your comments and ideas about our Company and what we can do to better serve our customers. Your views are important to me, and I will respond to every comment and idea I receive.
Working Together, we can all have a great year.

Ron Ernenwein, President

All Drivers should report any vehicle defects to their Manager to get them repaired. If you have an emergency, you should see only John Hartman

**our Fleet Manager, in the Garage.
508-845-7216**



Ron Ernenwein, President & CEO of AA Transportation, presents Danielle Perron, Why Me Event Manager, with a check for \$660 for Why Me & Sherry's House.

On Sunday October 3, Thirty-one AA Transportation employees and their guests traveled to Foxwoods as part of a fundraising effort to benefit Why Me & Sherry's House. The trip raised \$660 which was donated to Why Me & Sherry's House in the name of the late Mary Howe. Mary was a driver in Grafton for AA Transportation until she passed away from cancer in 2009. Both Marcia and Cindy drove with Mary in Grafton and were part of the fundraising trip. Plans are underway for another trip to Foxwoods on November 14th. Proceeds from that trip will be donated to Massachusetts Special Olympics.

Left to right in the picture - Grafton driver Marcia Desroisers, Danielle Perron, Ron Ernenwein and Grafton driver Cindy Ramsey

PERFECT ATTENDANCE for JUNE

WINNERS OF THE DRAWING FOR A \$250.00 WAL-MART GIFT CARD WERE:

**STEVEN WEAGLE - GARAGE
TIFFANY ROUSSEAU - WEBSTER**

PERFECT ATTENDANCE for SEPTEMBER

WINNERS OF THE DRAWING FOR A \$250.00 WAL-MART GIFT CARD WERE:

**KOMBOSI BOSUNGA - LAKE STREET
JOANNE McDUNNAH - WEBSTER**

A SPECIAL DRAWING FOR TWO \$250.00 WAL-MART GIFT CARDS IS HELD EACH MONTH DURING THE SCHOOL YEAR FOR PERFECT ATTENDANCE EMPLOYEES

ALSO DURING THE SCHOOL YEAR, ALL SCHOOL BUS DRIVERS, ALL 7D DRIVERS AND ALL MONITORS HAVING PERFECT ATTENDANCE FOR THE MONTH RECEIVE A GIFT CARD VALUED AT \$1 per DAY FOR THE NUMBER OF WORK DAYS IN THE MONTH.

**THE GREATEST PERCEPTION IS CONTINUAL
AWARENESS**

**2010-2011 IN-SERVICE
TRAINING & SAFETY MEETING SCHEDULE**

LOOK - THIS IS NEW

**MONTHLY SCHEDULE FOR ALL SCHOOL BUS CDL DRIVERS &
ALL AA LIMOUSINE DRIVERS**

8 HOURS OF SAFETY TRAINING EACH YEAR IS REQUIRED FOR ALL SCHOOL BUS DRIVERS LICENSE RENEWAL AND FOR ALL AA LIMOUSINE DRIVERS

TRAINING IS AVAILABLE 6 TIMES EACH MONTH

- 1st TUESDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR AT:
 - 8:30 AM - 9:45 AM - 6:00 PM
- 2nd TUESDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR AT:
 - 9:30 AM
- 3rd TUESDAY EACH MONTH AT WEBSTER, BARTLETT HIGH SCHOOL AUDITORIUM AT:
 - 9:15 AM
- 4th TUESDAY EACH MONTH AT SOUTHBRIDGE TOWN HALL 2nd FLOOR AT:
 - 9:30 AM

SCHOOL BUS CDL DRIVERS AND AA LIMOUSINE DRIVERS CAN ATTEND ANY MEETING, BUT ONLY ONE (1) MEETING EACH MONTH.

LOOK - THIS IS NEW

MONTHLY SCHEDULE FOR 7D SPED DRIVERS

**8 HOURS OF SAFETY TRAINING EACH YEAR IS NOW REQUIRED
FOR YOUR 7D LICENSE RENEWAL
TRAINING IS AVAILABLE 3 TIMES A MONTH**

- 2nd WEDNESDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR AT:
 - 6:00 PM
- 2nd THURSDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR AT:
 - 10:00 AM
- 4th TUESDAY EACH MONTH AT SOUTHBRIDGE TOWN HALL 2nd FLOOR AT:
 - 11:00 AM. **NO ADMITTANCE BEFORE 10:45 AM**

**7D DRIVERS & MONITOR CAN ATTEND ANY MEETING, BUT ONLY ONE
(1) MEETING EACH MONTH.**

TEXTING WHILE DRIVING IS AGAINST THE LAW

LICENSE RENEWAL REMINDER

**THE FOLLOWING CDL DRIVERS ARE DUE FOR THEIR ANNUAL LICENSE RENEWAL.
Contact TERRY COSTA, in the Main Office 508-791-9100, with your renewal
information at least 60 days prior to your renewal date, to avoid losing your driving
privileges while waiting for your renewal license.**

OCTOBER RENEWALS

Auburn, Southbridge & Webster

Lauri Boucher, Patricia Camosse, Theresa Farford, William Kingston, Paula Jean Morse
Nancy Nelson, Pamela Robichaud, Robin Seymour, Laurie Young

Lake Street

Sandra Babin, Tessa Dubois

Cherry Street

Oscar Amparo, Karen Berger, Shane Flannery, Terry Harmon, Francisco Martinez

NOVEMBER RENEWALS

Auburn, Southbridge & Webster

Mary Antalek, Judy Donabedian, Karen Emond, Edmond Soucy

Lake Street

Dawn Cavanaugh, Nancy Griffin, Kevin Heipt

Cherry Street

Theresa Costa, Herminio Cruz, Kimberly Duvarney, Sharon Fraser, Beatrice Frechette
Robert Leach, Milagro Maldonado, Anna Matney, Lisa Sclafani
Jose Torres, Xiaofang Xu

DECEMBER RENEWALS

Auburn, Southbridge & Webster

Jeffery Cotter, Ronald Delage, Michelle Downs, Richard Gould, Tabitha Holmes
Helena Parks, Linda Perno, Carol Williams

Lake Street

Abdul Abdisalam, Virginia Bartlett, Bosunga Kombosi, Jill Carter, Donna Davieau
Annette Messier, Alden Sears, Lori Uhlman

Cherry Street

Wanda Beatty, Luanne Carroll, Theodore Cournoyer, Marsha Desrosiers, Timothy Eressy
Angela Goodell, Catherine Kearney, Aretha Kharashqah
Maria Tavaréz, Laurie Woodward

JANUARY 2011 RENEWALS

Auburn, Southbridge & Webster

Danielle Cote, William Fikter, Debra Kemp, Deanna Wood

Lake Street

Maryann Mancini, Gerard Pelletier, Paul Ritchotte, Patricia Tighe, Darlene Ward

Cherry Street

Jerry Bellows, Doreen Brown-Hamelin, Ronald Cournoyer, Rita Ernenwein, Gail Fior
Denise Foley, Aury Garcia, Eddie Gonzalez, Floyd Gudanowski, John Hartman
Michael Lamoureux, Shari Mitchell, Jennifer Rossi, Marie Shorette
Stephen Weagle, Michael Young

**IF YOU CAN IMAGINE IT, YOU CAN ACHIEVE IT.
IF YOU CAN DREAM IT, YOU CAN BECOME IT.**

CONGRATULATIONS

**GARAGE MECHANICS BOB & FRANCO COMPLETED THEIR TRAINING AND
TESTING TO BECOME INSPECTORS FOR THE MASSACHUSETTS STATE
INSPECTION OF OUR VEHICLES.**

2010 FALL SPECIALS



2006 TOYOTA Highlander - Retail Price \$18,350 **OUR PRICE \$14,495**

2006 FORD F-250 Pickup - Retail Price \$16,435 **OUR PRICE \$11,900**

2003 FORD Taurus - Retail Price \$5,510	OUR PRICE \$4,995
2001 TOYOTA Camry - Retail Price \$7,420	OUR PRICE \$5,200
2000 SPORT CAMPER Trailer	OUR PRICE \$5,500

GOOD CREDIT? WE CAN GET 4.5% APR. BLEMISHED CREDIT? NO PROBLEM! WE CAN FINANCE MOST PEOPLE WITH OUR CREDIT REBUILDING CAR LOANS. CALL FOR MORE INFORMATION.

IF YOU HAVE A SPECIAL VEHICLE YOU ARE LOOKING FOR, WE CAN HELP FIND IT AND AT A GREAT PRICE.

Contact Ron in the Main Office 508-791-9100 ext 5

COMING VERY SOON - DON'T MISS IT

AA LIMOUSINE OPEN HOUSE

SATURDAY, OCTOBER 30th

10:00 AM TO 2:00 PM

- o MEET BRUCE PALMER FROM 'THE PIKE'
- o MEET TWISTER & PETERMAN FROM THE WORCESTER TORNADOES - 12:30 TO 1:30 PM
- o MUSIC PROVIDED BY THE WXLO STREET TEAM
- o EXPLORE THE 'HAUNTED HUMMER' AND TOUR THE 'SCARY SCHOOL BUS'
- o GET A RIDE THE 1930's SCHOOL BUS, THE HUMMER OR AN ESCALADE LIMO
- o POPCORN, COTTON CANDY, PIZZA, PRIZES & FACE PAINTING
- o RESERVE A LIMO OR CHARTER BUS DURING THE OPEN HOUSE AND RECEIVE A 10% DISCOUNT

BRING THE WHOLE FAMILY FOR SOME HALLOWEEN FUN

MARK YOUR CALENDAR

WEDNESDAY, NOVEMBER 24, 2010

12:00 NOON to 4:00 PM

**AA TRANSPORTATION'S ANNUAL HOLIDAY LUNCH
FOR ALL EMPLOYEES**

AT THE MAIN OFFICE (CHERRY STREET)
2nd FLOOR MEETING ROOM

SERVING DEEP FRIED TURKEY, FRENCH FRIED SWEET POTATOES,
SALADS, DESERTS AND MUCH MUCH MORE

FREE TURKEY FOR EACH EMPLOYEE
SEE YOUR MANAGER TO SIGN-UP FOR YOUR TURKEY
ONE TURKEY PER EMPLOYEE
MUST PICK-UP YOUR TURKEY AT THE HOLIDAY LUNCH
SOME SURPRISES TOO!

***IMPORTANT TELEPHONE NUMBERS TO
REMEMBER***

CHERRY STREET OFFICE - 508-791-9100 EXT 2.
ON-CALL SUPERVISOR (AFTER HOURS) - 774-641-9700
CORPORATE OFFICE - 508-791-9100 EXT 5.
HUMAN RESOURCES (Julie) - 508-791-9100 EXT 4.
AA LIMOUSINE - 508-791-9100 EXT 1.
AA TRUCKING - 508-791-9100 EXT 5.
MAIN OFFICE - SPED - 508-791-9100 EXT 3.
GARAGE (John Hartman) - 508-845-7216
MAIN OFFICE FAX - 508-845-7215

LAKE STREET OFFICE - 508-753-6322
WEBSTER OFFICE - 508-943-0482

LOCATION NEWS

CHERRY STREET OFFICE

I want to thank Everyone that help with the preparations of the Jimmy Fund project and all that worked shuttling, it was a great success.

Here we are, another school year! Please remember that your punctuality and attendance are very important. Your passengers depend on it, your supervisor depends on you and your job depends on it. Let's focus this year on making each day the best day ever and let us have a record breaking number of employees with perfect attendance. (I will take your jacket suggestions under advisement for this year's award)

I would also like to announce the BEST JIMMY FUND DRY RUN DRIVER voted by their peers was a tie between Aretha & Kori. Congratulations!

LAKE STREET OFFICE

Welcome back Shrewsbury drivers! We want to thank you all for contributing to a great start of the 2010-2011 school year. This year our start up was flawless. You all have shown a wonderful level of professionalism in dealing with the quick additions on your routes; your efforts have not gone unnoticed. Let's keep up the good work!!!!!!

Student Management Technique: The office is always open to those who need help with student management. The most effective procedure for student management would be to give one verbal warning to the children of concern and then if that doesn't work, pull over and secure the bus in a safe place, take your key and walk to the child of concern, ask that child to come to the front and place them in a seat closest to you. Tell that child that they will be written up. Please be sure to follow through with the write up as soon as you get back. Take the child's name or ID number for reference to the write up. Remember, you are not alone!!!

Keep up the great work all of you wonderful drivers and monitors. We appreciate you coming everyday and being dedicated to the safety of the children you attend to and drive!!! Have a great school year.

Well another school year has begun and is under way at full force.

WEBSTER OFFICE

Thank you to all for your patience, professionalism and great work ethics! Job well done.

Reminders:

- ❖ All forms that were in your startup folder need to be returned to the Webster office A.S.A.P.
- ❖ I am looking to get all updated routes from the School bus drivers, we need to update

our systems and get the information to the schools and the School Depts. In your prospective districts. It would be greatly appreciated that if you have not already done so, please send them in with your next time sheet.

❖ Please check the upper right hand corner of your paystubs for open routes and Company announcements.

❖ I have encountered a few issues in getting through to assigned Company cell phones. Be sure to have them charged and available to receive calls and to call out if an emergency arises at all times that you are in use of a Company vehicle. If you are experiencing phone problems please call the Webster office so it may be rectified.

❖ If anyone has questions or concerns, please contact myself at your earliest convenience. If I am not available leave a message and I will be sure to get back to you as soon as possible.

Quote for the month:

Excellence in any art or profession is attained only by hand and persistent work.

Theodore Martin

MAIN OFFICE - SPED

Welcome back!

I'd like to welcome to the AA Transportation family 4 new drivers: Robert Fogarty, Anabella Padilla, Katherine Serra, and Heather Vinneau.

I am still looking for Recipes for our 2nd annual cookbook. I have a small handful of recipes. I need all recipes passed in by the end of October.

The drivers and monitors in the SPED department have set a goal this year of earning more jackets for perfect attendance. We are off to a strong start! Keep up the good work!



AA Transportation is on the Web at:
www.aatransportation.com

THIS NEWSLETTER IS AN OFFICIAL PUBLICATION OF AA TRANSPORTATION COMPANY, AA LIMOUSINE COMPANY, AND AA TRUCKING LLC. THIS NEWSLETTER IS A METHOD OF COMMUNICATING COMPANY POLICY AND PROCEDURE TO ALL EMPLOYEES. ANY QUESTIONS REGARDING CONTENT SHOULD BE DIRECTED TO JULIE D'AMBRA, HUMAN RESOURCES DIRECTOR. COPIES OF PAST NEWSLETTERS ARE AVAILABLE ON OUR WEBSITE.

If you would like to receive future Newsletters via email, give your email address to your Manager, or send it to: james@aatransportation.com
