



AA Transportation Co., Inc.

605 HARTFORD TURNPIKE
SHREWSBURY, MA 01545 - 508-791-9100 - 508-845-7215 FAX
On the Web at: www.aatransportation.com

JAN-FEB 2011

NEWSLETTER

A MESSAGE FROM THE TOP

WE SURVIVED, SO FAR

I want to thank everyone for their patience and driving skills during the past six weeks. We survived 70+ inches of snow, sleet, ice, traffic, snow banks, narrow roads and streets, parked cars, unsafe drivers, very cold temperatures and much much more.

There is sunlight on the horizon. The days are getting longer, and a bit warmer. Melting has begun, but the snow is not done yet. Your arms are probably sore from shoveling, and your feet may still be wet from trekking through the snow. The buses are dirty, but you are keeping the windows clean for safety.

Now more than ever, our Customers appreciate your good work, and they keep coming back to us because of your good work.
Continue to drive and work safely,

Spring is a little more than three weeks away. Daylight Savings Time begins on Sunday, March 13th.

Reminder, this is our '**Year of the Customer.**' Kindness rules the way. Treat everyone with kindness, the way you would like to be treated. And also remember to let us be your advocate, to deal with any problems. Each of you is a communicator, so report conditions, issues, problems to your Manager. The sooner we all get involved the better the outcome for everyone.

Safety is always our 1st Priority, so drive your vehicle safely.

In addition, remember to send me your comments and ideas about our Company, and what we could do to better serve our customers. Your views are important to me, and I will respond to every comment and idea I receive.

Together, will give us another great year.

Ron Ernenwein, President

**All Drivers should report any vehicle defects to their Manager, who will arrange to get them repaired. If you have an emergency, you should see only John Hartman our Fleet Manager, in the Garage.
508-845-7216**

Driving a School Bus in the Snow

by Jan Marando

I say to my kids, when its starting to snow
Take your seat quickly, and keep your voice low
I need concentration to stay on the road
I don't want to slide off, then have to get towed
To each of you I will always be fair
But, when it is snowingstay out of my hair!
From this winters' driving
There's one thing I've learned
When I pick up my paycheck
I know it was earned.

PERFECT ATTENDANCE for DECEMBER 2010

WINNERS OF THE DRAWING FOR A \$250.00

WAL-MART GIFT CARD WERE:

FREDDIE HAUEISEN - CHERRY STREET

WILLIAM MILOSH - WEBSTER

PERFECT ATTENDANCE for JANUARY 2011

WINNERS OF THE DRAWING FOR A \$250.00

WAL-MART GIFT CARD WERE:

NANCY GRIFFIN - LAKE STREET

WILLIAM FIKLER - WEBSTER

A SPECIAL DRAWING FOR TWO \$250.00 WAL-MART GIFT CARDS IS HELD EACH MONTH DURING THE SCHOOL YEAR FOR PERFECT ATTENDANCE EMPLOYEES

ALSO DURING THE SCHOOL YEAR, ALL SCHOOL BUS DRIVERS, ALL 7D DRIVERS AND ALL MONITORS HAVING PERFECT ATTENDANCE FOR THE MONTH RECEIVE A GIFT CARD VALUED AT \$1 per DAY FOR THE NUMBER OF WORK DAYS IN THE MONTH.

SAFE DRIVERS ARE COURTEOUS DRIVERS

2010-2011 IN-SERVICE TRAINING & SAFETY MEETING SCHEDULE

MONTHLY SCHEDULE FOR ALL SCHOOL BUS CDL DRIVERS & ALL AA LIMOUSINE DRIVERS

8 HOURS OF SAFETY TRAINING EACH YEAR IS REQUIRED FOR ALL SCHOOL BUS DRIVERS LICENSE RENEWAL AND FOR ALL AA LIMOUSINE DRIVERS TRAINING IS AVAILABLE 6 TIMES EACH MONTH

- 1st TUESDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR AT:
 - 8:30 AM 9:45 AM 6:00 PM
- 2nd TUESDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR AT:
 - 9:30 AM
- 3rd TUESDAY EACH MONTH AT WEBSTER, BARTLETT HIGH SCHOOL AUDITORIUM AT:
 - 9:15 AM
- 4th TUESDAY EACH MONTH AT SOUTHBRIDGE TOWN HALL 2nd FLOOR AT:
 - 9:30 AM

SCHOOL BUS CDL DRIVERS AND AA LIMOUSINE DRIVERS CAN ATTEND ANY MEETING, BUT ONLY ONE (1) MEETING EACH MONTH.

MONTHLY SCHEDULE FOR 7D - SPED DRIVERS

8 HOURS OF SAFETY TRAINING EACH YEAR IS NOW REQUIRED FOR YOUR 7D LICENSE RENEWAL

TRAINING IS AVAILABLE 3 TIMES A MONTH

- 2nd WEDNESDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR AT:
 - 6:00PM
- 2nd THURSDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR AT:
 - 10:00AM
- 4th TUESDAY EACH MONTH AT SOUTHBRIDGE TOWN HALL 2nd FLOOR AT (NO ADMITTANCE BEFORE 10:45AM):
 - 11:00AM

7D DRIVERS CAN ATTEND ANY MEETING, BUT ONLY ONE (1) MEETING EACH MONTH.

TEXTING AND TALKING ON YOUR CELLPHONE WHILE DRIVING IS AGAINST THE LAW

LICENSE RENEWAL REMINDER

THE FOLLOWING CDL DRIVERS ARE DUE FOR THEIR ANNUAL LICENSE RENEWAL.

Contact TERRY COSTA, in the Main Office 508-791-9100, with your renewal information at least 90 days prior to your renewal date, to avoid losing your driving privileges while waiting for your renewal license.

FEBRUARY 2011 RENEWALS

Auburn, Southbridge & Webster

James LaTour, Debra McGrath, Vicki Tankis

Lake Street

Lori Feola, Walberto Jimenez, Dawn Lane

Cherry Street

Stacey Clarke, Kori Lee Dennison, Evan Dumas

Alexander Franceschi, William Hogan, Pamela Konen

Donat Luvuki, Paula MacConnell, Renee Mossman

Ryan Paddock, Dales Piard, Ernesto Ponce

Cindy Porter, Terry Therrien

MARCH 2011 RENEWALS

Auburn, Southbridge & Webster

Judy Bricault, Donna Fontaine

Raymond Sullivan, Drew Damien

Lake Street

Emmanuel Asanti, Patricia Cook, Gail Flynn

Peter McCabe, Suzanne Panarelli

Cherry Street

David LaFleur, Fredrick Lewis, Ana Lopez

Alice Weagle, Ronald White

APRIL 2011 RENEWALS

Auburn, Southbridge & Webster

Margaret Chenevert, Laura Corriveau

Sherry Jovan, Marcel Langlois, Roland Pauhlius

Lake Street

Annamarie DaSilva, Roberto De Jesus
Cherry Street
Roy Blanchard, Edward Doherty, Cynthia Fish
Martha Langley, Blanca Lugo
Darleen McDonald, Pancianita Robles

MAY 2011 RENEWALS
Auburn, Southbridge & Webster

Virginia Christianson, Gregory Kontoes

David Milosh, William Milosh

Lake Street

Robin Ellsworth, Kenneth Gordon, Tara Preble

Edward Peluyera, Debra Waite

Cherry Street

Linda Brigham, Edward Bourgault, Kevin Fulcher

Kimberlie Hamm, Jodie Johnson, Marcia LeBlanc

Lewis Tucker, Albert Walver

IT IS ALWAYS ALL ABOUT PERCEPTION.

CONGRATULATIONS

ANNAMARIE DaSILVA

Lake Street Driver

winner of the

2011 Support Staff Award for Excellence

JOHN P. COLLINS AWARD FOR EXCELLENCE

is presented by the

SHREWSBURY EDUCATION FOUNDATION

This award is presented annually. Any person working for the Shrewsbury Public Schools can be nominated for the award. Awards are presented in five categories : Professional Educators; Paraprofessional Educators; Support Staff; Team; and Leadership. School bus drivers are included in the Support Staff category.

Nominated for the 2011 Support Staff Award for Excellence were Lake Street School Bus Drivers Annamarie DaSilva, Pat Tighe, and Jill Carter.

Congratulations to all the nominees, and thank you for your excellence on the job and representing AA Transportation in this 'Our Year of the Customer.'

CONGRATULATIONS

JOSEPH DERANAMIE

SPED - Main Office Driver

**to be honored on March 24th at the
2011 Heroes Breakfast**

**presented by the
AMERICAN RED CROSS**

This annual signature event celebrates the spirit of humanitarianism by honoring local individuals who have shown courage, kindness and unselfish character through their acts.

Congratulations Joseph and thank you for your excellence on the job and representing AA Transportation in this 'Our Year of the Customer.'

CONGRATULATIONS

and THANK YOU

ED BOURGAULT

Cherry Street Driver

Letter received February 17, 2011

My name is Carleigh Baldwin and I am President of the Student Government Association at Assumption College. I am a senior and was in attendance when AA Transportation supplied buses to our Senior 100 days event on February 4, 2011. I am writing to express my gratitude for one of your drivers, Ed. This is not an easy event to work and Ed showed an unbelievable amount of patience and kindness. He was a superb driver and was very pleasant. I hope he will be commended in some way or this letter may be added to his file for future reference. Thank you so much again for the outstanding service.

Signed: Carleigh S. Baldwin

THANK YOU

Thank you to the following people who stepped up and helped out in the SPED-Main Office operation to cover open routes and trips over the past six weeks.

From Cherry Street - School Bus Operations: Carlos, Alex, Kevin, Bill, Martha, Ryan, Tabatha, and Shane

From Lake Street: Paul

From Limos: Amanda, Mike, Al, Fred, and Bill

From Main Office & Garage: Terry and Steve

In addition to doing their regular schedules, THANK YOU to these SPED-Main Office drivers and monitors, who helped out doing extra routes and trips to cover open work: Heather V, Rene, Laurie, Ismael, Judy, Paul, Mike, Linda, Vanessa, Rose, Joann, Dawn, Gin, Andrea, Robert, Shane, Ann, Holly, and Crystal

Also, THANK YOU to Rene and Crystal for helping in the Cherry Street - School Bus Operations and in Limos to cover open routes and trips.

EMPLOYEE ASSISTANCE

Employees needed assistance with any of the benefits offered by the Company; or having payroll questions; or having questions regarding Company policies or procedures, should contact Julie in our Human Resources Department. Julie is available Monday through Friday, 8:00am to 4:00pm at the Main Office.

Call ahead to setup a day and time to meet with Julie regarding your question or need - 508-791-9100 ext 4.

2011 WINTER SPECIALS

NOW READY FOR YOU TO DRIVE AWAY

TODAY



2006 FORD F-250 Pickup w/Fisher Plow & New Tires -

Suggested Retail Price \$19,350

OUR PRICE \$13,900

- 2004 **GMC 2500HD Fully Load Plow Ready -**
Suggested Retail Price \$22,800
OUR PRICE \$17,900
- 2003 **FORD Taurus -** Suggested Retail Price \$6,510
OUR PRICE \$4,995
- 2002 **FORD Explorer -** Suggested Retail Price \$7,705
OUR PRICE \$5,500
- 2002 **PONTIAC Grand Prix GT -**
Suggested Retail Price \$7,725
OUR PRICE \$5,900
- 2000 **SPORT CAMPER Trailer**
PRICE JUST REDUCED \$4,995

GOOD CREDIT? WE CAN GET 4.5% APR. BLEMISHED CREDIT? NO PROBLEM! WE CAN FINANCE MOST PEOPLE WITH OUR CREDIT REBUILDING CAR LOANS. CALL FOR MORE INFORMATION.

IF YOU HAVE A SPECIAL VEHICLE YOU ARE LOOKING FOR, WE CAN HELP FIND IT AND AT A GREAT PRICE.

Contact Ron in the Main Office 508-791-9100 ext 5

IMPORTANT TELEPHONE NUMBERS TO REMEMBER

**TO REPORT AN ACCIDENT - IMMEDIATELY CALL
774-696-0207 (Julie)**

**CHERRY STREET OFFICE - 508-791-9100 EXT 2.
ON-CALL SUPERVISOR (AFTER HOURS) - 774-641-9700**

**CORPORATE OFFICE - 508-791-9100 EXT 5.
HUMAN RESOURCE, SAFETY & TRAINING OFFICE**

(Julie) - 508-791-9100 EXT 4.

AA LIMOUSINE - 508-791-9100 EXT 1.

AA TRUCKING - 508-791-9100 EXT 5.

MAIN OFFICE - SPED - 508-791-9100 EXT 3.

GARAGE (John Hartman) - 508-845-7216

MAIN OFFICE FAX - 508-845-7215

LAKE STREET OFFICE - 508-753-6322

WEBSTER OFFICE - 508-943-0482

LOCATION NEWS

WEBSTER OFFICE - AUBURN/SOUTHBRIDGE/WEBSTER

Wow what a winter!

LINDA PERNO, MANAGER lindap@aatransportation.com

Quote:

If you don't like the weather in New England, just wait a few minutes. *Mark Twain*

Reminders:

- ❖ TIME SHEETS need to be filled out in their entirety. I receive numerous ones that don't have the times logged, employee name & mileage missing.
- ❖ Southbridge & Auburn Time sheets need to be placed in the mail box by 8:00 am on Monday mornings for pick up. If you do not have weekend work; it should be placed in there at the close of your work day on Friday, if you have weekend work then you should place it in the mailbox upon your return to the lot.
- ❖ Properly filled out, on time; time sheets = Happy employees with correct paychecks!

Fuel:

- ❖ All company vehicles should not be left below a ½ tank of fuel. Please be sure to fuel at the close of your work day to insure you will be all set for your am route.
- ❖ Southbridge drivers: please stop by the office to retrieve your *X-tra Mart Fuel* card if you have not already done so. Fuel is to be filled by the Company fuel truck on the scheduled days and the card is to be used if fuel is needed. PLEASE do not use any other fuel vendors in the Town of Southbridge.

As always I appreciate the GREAT job and dedication of all the Webster Division Employees! Stay healthy & safe during this winter season.



AA Transportation is on the Web at:
www.aatransportation.com

THIS NEWSLETTER IS AN OFFICIAL PUBLICATION OF AA TRANSPORTATION COMPANY, AA LIMOUSINE COMPANY, AND AA TRUCKING LLC. THIS NEWSLETTER IS A METHOD OF COMMUNICATING COMPANY POLICY AND PROCEDURE TO ALL EMPLOYEES. ANY QUESTIONS REGARDING CONTENT SHOULD BE DIRECTED TO JULIE D'AMBRA, HUMAN RESOURCES DIRECTOR. COPIES OF PAST NEWSLETTERS ARE AVAILABLE ON OUR WEBSITE.

If you would like to receive future Newsletters via email, give your email address to your Manager, or send it to: james@aatransportation.com
