



# AA Transportation Co., Inc.

605 HARTFORD TURNPIKE  
SHREWSBURY, MA 01545 - 508-791-9100 - 508-845-7215 FAX  
On the Web at: [www.aatransportation.com](http://www.aatransportation.com)

## NOVEMBER 2010

## NEWSLETTER

*A MESSAGE FROM THE TOP*

### ***HOLIDAYS HERE ALREADY?***

I look forward to seeing all of you at our Annual Holiday Lunch on Wednesday, November 24th. More details below in this Newsletter. We will have the usual Deep Fried Turkey for all to eat, with many other treats. Each employee attending will also receive a free turkey to enjoy with family and friends during the Holiday Season. Make sure your Manager has your name, but you must attend to get a turkey.

So far we are having another good school year. As a reminder, this is our '**Year of the Customer.**' So kindness rules the way. Treat everyone with kindness. Let us be your advocate, to deal with any problems. Each of you is a communicator, so report conditions, issues, problems to your Manager. The sooner we all get involved the better the outcome for everyone.

*Safety is always our 1st Priority, so drive your vehicle safely.*

Remember to send me your comments and ideas about our Company, and what we can do to better serve our customers. Your views are important to me, and I will respond to every comment and idea I receive.

Working Together, will give us a great year.

*Ron Ernenwein, President*

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**All Drivers should report any vehicle defects to their Manager to get them repaired. If you have an emergency, you should see only John Hartman our Fleet Manager, in the Garage.**

**508-845-7216**

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## **HUMAN RESOURCES, SAFETY & TRAINING**

All drivers that park out need to be extra prepared to start their buses this winter. Please start your buses in enough time to alert the office should there be an issue, without causing your route to run late. Take time to see the maintenance staff and ask if they can show you how to use Ether to start your bus in case you should need it.

Taking Plastic grocery store bags or dollar store shower caps and tying them around your side view mirrors the night of a storm will save time the next day and will keep you seeing clearly.

If the rear wheels of the bus should become stuck in a snow bank, have your passengers move to the seats in the vehicle that directly surround the rear wheel of the bus, gently rock the bus back and fourth. Do not give it so much throttle that the rear wheels spin. This creates the snow to pack down and create ice. This will only impede your chances of freeing your bus.

Attend this month's in-service to learn about these and other winter driving techniques.

Drive Safely!

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### **PERFECT ATTENDANCE for OCTOBER**

**WINNERS OF THE DRAWING FOR A \$250.00**

**WAL-MART GIFT CARD WERE:**

**CINDY RAMSEY - CHERRY STREET**

**SHERRY JOVAN - WEBSTER**

**A SPECIAL DRAWING FOR TWO \$250.00 WAL-MART GIFT CARDS IS HELD EACH MONTH DURING THE SCHOOL YEAR FOR PERFECT ATTENDANCE EMPLOYEES**

**ALSO DURING THE SCHOOL YEAR, ALL SCHOOL BUS DRIVERS, ALL 7D DRIVERS AND ALL MONITORS HAVING PERFECT ATTENDANCE FOR THE MONTH RECEIVE A GIFT CARD VALUED AT \$1 per DAY FOR THE NUMBER OF WORK DAYS IN THE MONTH.**

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**ONE WAY TO LEARN MORE IS NOT TO HIDE YOUR  
IGNORANCE**

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**2010-2011 IN-SERVICE  
TRAINING & SAFETY MEETING SCHEDULE**

**MONTHLY SCHEDULE FOR ALL SCHOOL BUS CDL DRIVERS & ALL AA LIMOUSINE DRIVERS**

**8 HOURS OF SAFETY TRAINING EACH YEAR IS REQUIRED FOR ALL SCHOOL BUS DRIVERS LICENSE RENEWAL AND FOR ALL AA LIMOUSINE DRIVERS TRAINING IS AVAILABLE 6 TIMES EACH MONTH**

- 1st TUESDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR AT:
  - **8:30 AM      9:45 AM      6:00 PM**
- 2nd TUESDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR AT:
  - **9:30 AM**
- 3rd TUESDAY EACH MONTH AT WEBSTER, BARTLETT HIGH SCHOOL AUDITORIUM AT:
  - **9:15 AM**
- 4th TUESDAY EACH MONTH AT SOUTHBRIDGE TOWN HALL 2nd FLOOR AT:
  - **9:30 AM**

**SCHOOL BUS CDL DRIVERS AND AA LIMOUSINE DRIVERS CAN ATTEND ANY MEETING, BUT ONLY ONE (1) MEETING EACH MONTH.**

**LOOK - THIS IS NEW**

**MONTHLY SCHEDULE FOR 7D - SPED DRIVERS**

**8 HOURS OF SAFETY TRAINING EACH YEAR IS NOW REQUIRED FOR YOUR 7D LICENSE RENEWAL**

**TRAINING IS AVAILABLE 3 TIMES A MONTH**

- 2nd WEDNESDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR AT:
  - **6:00PM**
- 2nd THURSDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR AT:
  - **10:00AM**
- 4th TUESDAY EACH MONTH AT SOUTHBRIDGE TOWN HALL 2nd FLOOR AT (*NO ADMITTANCE BEFORE 10:45AM*):
  - **11:00AM**

**7D DRIVERS CAN ATTEND ANY MEETING, BUT ONLY ONE (1) MEETING EACH MONTH.**

**TEXTING WHILE DRIVING IS AGAINST THE LAW**  
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**LICENSE RENEWAL REMINDER**

THE FOLLOWING CDL DRIVERS ARE DUE FOR THEIR ANNUAL LICENSE RENEWAL. Contact TERRY COSTA, in the Main Office 508-791-9100, with your renewal information at least 60 days prior to your renewal date, to avoid losing your driving privileges while waiting

for your renewal license.

## **DECEMBER RENEWALS**

### **Auburn, Southbridge & Webster**

Jeffery Cotter, Michelle Downs  
Richard Gould, Tabitha Holmes, Helena Parks  
Linda Perno, Carol Williams

### **Lake Street**

Abdul Abdisalam, Virginia Bartlett, Bosunga Kombosi  
Jill Carter, Annette Messier  
Alden Sears, Lori Uhlman

### **Cherry Street**

Wanda Beatty, Luanne Carroll, Marsha Desrosiers  
Kerry Dubois, Timothy Eressy, Deborah Gardner  
Angela Goodell, Catherine Kearney, Aretha Kharashqah  
Susan Rezuke, Maria Tavarez, Laurie Woodward

## **JANUARY 2011 RENEWALS**

### **Auburn, Southbridge & Webster**

Danielle Cote, William Fikter, Debra Kemp

### **Lake Street**

Maryann Mancini, Gerard Pelletier, Paul Ritchotte  
Patricia Tighe, Darlene Ward

### **Cherry Street**

Jerry Bellows, Doreen Brown-Hamelin, Ronald Cournoyer  
Rita Ernenwein, Gail Fior, Denise Foley, Aury Garcia  
Eddie Gonzalez, Floyd Gudanowski, John Hartman, Michael Lamoureux,  
Shari Mitchell, Dawn Pajala, Jennifer Rossi, Eneida Sanchez  
Marie Shorette, Stephen Weagle, Michael Young

## **FEBRUARY 2011 RENEWALS**

### **Auburn, Southbridge & Webster**

James LaTour, Debra McGrath, Vicki Tankis

### **Lake Street**

Lori Feola, Walberto Jimenez, Dawn Lane

### **Cherry Street**

Stacey Clarke, Kori Lee Dennison, Evan Dumas  
Alexander Franceschi, William Hogan, Pamela Konen  
Donat Luvuki, Paula MacConnell, Renee Mossman  
Ryan Paddock, Dales Piard, Ernesto Ponce  
Cindy Porter, Terry Therrien

## **MARCH 2011 RENEWALS**

### **Auburn, Southbridge & Webster**

Judy Bricault, Donna Fontaine  
Raymond Sullivan, Drew Damien

**Lake Street**

Emmanuel Asanti, Patricia Cook, Gail Flynn

Peter McCabe, Suzanne Panarelli

**Cherry Street**

David LaFleur, Fredrick Lewis, Ana Lopez

Alice Weagle, Ronald White

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**IT IS ALWAYS ALL ABOUT PERCEPTION**

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**CONGRATULATIONS**

**WE RECEIVED COMPLIMENTARY LETTERS, EMAILS AND TELEPHONE CALLS ABOUT THE FOLLOWING EMPLOYEES.**

**TO EACH OF YOU, THANK YOU FOR A GREAT JOB AND FOR YOUR POSITIVE CUSTOMER SERVICE.**

**FRED K. - LIMOS:** I was recently married and used AA Transportation for my limo services for our day. We had Fred as our driver, and we were absolutely thrilled with his professionalism and exceptional attention. He arrived early, drove us to our destinations safely and on time, and offered to help with anything. Fred was friendly and I appreciated his upbeat personality, At our ceremony location, Fred came inside with us and helped me "fluff" my dress right before I walked down the aisle. After the ceremony, Fred has a red carpet and champagne waiting for my husband and me.

My family and I were very pleased with your services and Fred was the best driver. I will be suggesting AA Transportation to all of my bride-to-be friends and recommending Fred as their driver. Thank you for helping my wedding day go smoothly. Sincerely, Lynn Mahoney

**MARCIA LeBLANC - CHERRY STREET:** Dear Best Busdriver ever in the world. Your kindness meant so much! I just wanted to let you know how much I appreciate what a sweet bus driver you've been. and now that I have my license and will no longer be taking the bus, I wanted to tell you that I'll miss you. Love, Erin

**BLANCA LUGO - CHERRY STREET:** Just wanted to let you know that the trip to Plimouth Plantation and the Mayflower went very well. I was told by teachers that both drivers were very nice. I knew with Blanca as lead driver... things would be fine! It was nice chatting with her when they arrived. She was surprised to see me in yet another capacity!!!!

My thanks to them for a job well done! Linda A. Sweet, Armstrong Elementary School

**ARETHA K - CHERRY STREET:** Your bus driver, Aretha that we had for our field trip on Oct 8 to the DCU Center was great!!!! She was so friendly to the staff and children. Just wanted to let you know. Nancy Boland, YMCA of Central Massachusetts

**ANNE MARIE DaSALIVA - LAKE STREET:** I am writing in regards to bus route 19 to and from Coolidge School. In the summertime I had heard a lot of negative things about kids experiences on the Public School Bus including chanting, rough housing, fighting, bullying etc. I also heard that this route previously went through many bus drivers in 3 months last year. I was a bit apprehensive to send my then Kindergartener on this bus. My child pleaded he really wanted to ride the bus with his friends and that he wanted to be a bus driver when he grew up and wanted to see how the bus worked. So I gave in and bought a bus pass. I just want to let you know how pleased I am about what I am hearing and am told about this bus route and driver AnnMarie. She is in it for the kids' safety and is very caring, knows all the kids names and greets them all by name as they enter the bus. She has re-assured me that she does not tolerate anything on her bus and will stop the bus and go to the kid and talk to them. She said nobody tries anything as much anymore and if they do they will be addressed. She now says they are all "a bunch of Angels". So I wanted you to know how much she is appreciated by writing you this letter. Sincerely, Sheri Brinkmann

**CHRIS CAMPBELL & ANGELA GOODELL - CHERRY STREET:** Teacher has a stress free trip. It was so nice having wonderful drivers! Outstanding. Accommodating. Wonderful, Patient. Understanding. Loved Chris & Angela. Burncoat High School

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## **FALL SPECIALS**

**NOW READY FOR YOU TO DRIVE AWAY**

**TODAY**



2006 FORD F-250 Pickup - Suggested Retail Price \$16,435  
**OUR PRICE \$11,900**

2003 FORD Taurus - Suggested Retail Price \$6,510  
**OUR PRICE \$4,995**

2002 FORD Explorer - Suggested Retail Price \$7,705  
**OUR PRICE \$5,500**

2001 TOYOTA Camry - Retail Price \$7,420  
**OUR PRICE \$5,200**

2000 MERCURY Sable - Suggested Retail Price \$4,845  
**OUR PRICE \$3,500**

2000 SPORT CAMPER Trailer  
**PRICE JUST REDUCED \$4,995**

GOOD CREDIT? WE CAN GET 4.5% APR. BLEMISHED CREDIT? NO PROBLEM! WE CAN

FINANCE MOST PEOPLE WITH OUR CREDIT REBUILDING CAR LOANS. CALL FOR MORE INFORMATION.

IF YOU HAVE A SPECIAL VEHICLE YOU ARE LOOKING FOR, WE CAN HELP FIND IT AND AT A GREAT PRICE.

Contact Ron in the Main Office 508-791-9100 ext 5  
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## **MARK YOUR CALENDAR**

**WEDNESDAY, NOVEMBER 24, 2010**

**12:00 NOON to 4:00 PM**

### **AA TRANSPORTATION'S ANNUAL HOLIDAY LUNCH FOR ALL EMPLOYEES**

AT THE MAIN OFFICE (CHERRY STREET)  
2nd FLOOR MEETING ROOM

SERVING DEEP FRIED TURKEY, FRENCH FRIED SWEET POTATOES, SALADS,  
DESERTS AND MUCH MUCH MORE

FREE TURKEY FOR EACH EMPLOYEE  
SEE YOUR MANAGER TO SIGN-UP FOR YOUR TURKEY  
ONE TURKEY PER EMPLOYEE  
MUST PICK-UP YOUR TURKEY AT THE HOLIDAY LUNCH  
SOME SURPRISES TOO!

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## **BLACK FRIDAY NYC SHOPPING TRIP**

**FRIDAY, NOVEMBER 26th**

**TRAVEL TO NEW YORK CITY IN STYLE - IN THE AA LIMOUSINE  
MOTOR COACH. DEPART FRIDAY MORNING - RETURN FRIDAY  
EVENING.**

**SHOP 'TIL YOU DROP.**

**CONTACT JOHN POND FOR TRIP DETAILS**  
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# **Congratulations and Thank You to John Pond and his scary group of helpers for a very successful AA Transportation Open House, Saturday, October 30th.**

Thanks also to Bruce Palmer, from 'The Pike' radio station, Twister and Peterman from The Worcester Tornadoes for also attending.

A special thank you to all of John's helpers: Cindy Fish; Jodie Johnson; Kim Hamm; Crystal Rider (face painting); Mike Young (limo rides); Aretha K and daughter Sumalyah (haunted bus); Bill Hogan and Ron Courneyer (setup); Francis Pond (parking); Amanda Fitton; Terry Therrian (horses rides); Shane Fish; Judy Howe; Rebecca Costa; Sam, Morgan, and Abbie Milewski (haunted bus).

Pictures of the event will be posted on our website: [www.aatransportation.com](http://www.aatransportation.com)

## ***IMPORTANT TELEPHONE NUMBERS TO REMEMBER***

**TO REPORT AN ACCIDENT - IMMEDIATELY CALL  
774-696-0207 (Julie)**

**CHERRY STREET OFFICE - 508-791-9100 EXT 2.  
ON-CALL SUPERVISOR (AFTER HOURS) - 774-641-9700**

**CORPORATE OFFICE - 508-791-9100 EXT 5.  
HUMAN RESOURCE, SAFETY & TRAINING OFFICE  
(Julie) - 508-791-9100 EXT 4.**

**AA LIMOUSINE - 508-791-9100 EXT 1.  
AA TRUCKING - 508-791-9100 EXT 5.  
MAIN OFFICE - SPED - 508-791-9100 EXT 3.  
GARAGE (John Hartman) - 508-845-7216  
MAIN OFFICE FAX - 508-845-7215**

**LAKE STREET OFFICE - 508-753-6322  
WEBSTER OFFICE - 508-943-0482**

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# **LOCATION NEWS**

## **CHERRY STREET OFFICE**

HAPPY THANKSGIVING - SEE ALL OF YOU AT THE PARTY ON WEDNESDAY, NOVEMBER 24th.

## **LAKE STREET OFFICE**

HAPPY THANKSGIVING - SEE ALL OF YOU AT THE PARTY ON WEDNESDAY, NOVEMBER 24th.

## **WEBSTER OFFICE**



**1934-2010** The Webster Division would like to express our Deepest Sympathy with the family and friends of Laurent McDonald - Southbridge Route 8; on his recent passing. Larry will be sadly missed by all. He transported Southbridge Public & Parochial School children for the past 26 years as a school bus driver for the Southbridge Livery Service and AA Transportation Co Inc. Thank You!

Happy Thanksgiving to all!

I would like to wish you and yours a plentiful Thanksgiving.

The Webster Division welcomes a few NEW faces: Susan Gordon- monitor, Karen Paine- monitor, Kim Lapan - . CDL, Kris Donovan- CDL, Myron Visbek- CDL

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## **MAIN OFFICE - SPED**

I want to give a big "Thank You" to everyone who submitted a recipe for this year's book.



**AA Transportation is on the Web at:**  
[www.aatransportation.com](http://www.aatransportation.com)

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