



# **AA Transportation Co., Inc.**

605 HARTFORD TURNPIKE  
SHREWSBURY, MA 01545 - 508-791-9100 - 508-845-7215 FAX  
On the Web at: [www.aatransportation.com](http://www.aatransportation.com)

## **MAY 2010**

## **NEWSLETTER**

### ***A MESSAGE FROM THE TOP***

### ***SATURDAY, JUNE 19th***

Mark your calendar it is time for our Annual Employee Appreciation Party at Wright's Chicken Farm, Saturday, June 19th. Starting at Noon, we will have a great lunch, and some other surprises. I'll be the DJ again, and maybe this year somebody will actually use the dance floor.

Each Manager is compiling a list of employee names of who will be attending. So be sure to you contact Cindy, John Hartman, John Pond, Linda, Rita, or Sean to let them know you will be attending. We will be running buses from each yard to make sure everyone has transportation. Remember, all employees are invited to our Annual Employee Appreciation Party, which corresponds with the end of the school year. And, each employee can bring one adult guest to the party too.

I always look forward to seeing everyone at Wright's Chicken Farm.

As we approach the end of another school year, let us all remember that the safe operation of all our company vehicles and the safe transportation of all our passengers is always our first priority.

Remember to send me your comments and ideas about our Company and what we can do to better serve our customers. Your views are important to me, and I will respond to every comment and idea I receive.

Be sure to check out the May Specials listed below at Route 140 Wholesale Auto Sales. Contact me directly if you are interested.

*Ron Ernenwein, President*

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**All Drivers should report any vehicle defects to their  
Manager to get them repaired. If you have an**

**emergency, you should see only John Hartman our Fleet Manager, in the Garage, phone 508-845-7216.**

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## **CONGRATULATIONS SHANE**

I just wanted to let you know that we had a wonderful experience on our field trip and owe great thanks to our bus driver, Shane, for accommodating us with some last minute changes in the schedule. He was very professional and courteous at all times.

Thanks so much,  
Sandy Kerr  
Sutton High School

Letter Received via Email

## **CONGRATULATIONS MARIE SHORETTE**

Congratulations! You have made a significant contribution in enhancing the life of a student with special needs and have been nominated for the Grafton Special Education Parent Advisory Council - 2010 EVERY DAY HERO AWARD. This award will be presented to you on May 4th at the Grafton High School.

Laura Deneen

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***PROFESSIONALISM IS KNOWING HOW TO DO IT, WHEN TO DO IT, AND DOING IT***

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## **THE APRIL WINNERS OF 'LASTLY'**

April was another 'Lastly' contest. We had 8 replies to "finding the answer and location in the April Newsletter to 5 different questions." Two of the questions required close attention to the words used in the questions, in order to find the correct answer and location.

The questions were:

1. Who is the driver at Lake Street who renews their license in August?
2. What is our first priority?
3. Who said: "Do not follow where the path may lead. Go instead where there is no path and leave a trail?"
4. What was the topic Crystal Rider talked about as a guest speaker?

5. **What is April 19th?**

The correct answers and location in the Newsletter were:

1. Patrick Cullen - found in the License Renewal Reminder section.
2. The safe operation of all our company vehicles and the safe transportation of all our passengers is always our first priority -found in A Message from the Top section.
3. Harold R. McAlindon - found in the Human Resources, Training & Safety section.
4. First Aid (seizure procedures) - found in the SPED - Cherry Street section.
5. Marathon Monday - found in the Cherry Street section.

We had 2 email responses, 5 telephone responses, and 1 in-person response that came-in starting at 10:00am on Thursday, April 15th. The first 4 correct responses to all 5 questions were from: Kombosi Bosunga-Lake Street; Lorie Feola-Lake Street; Mary Antalek-Auburn; and Jerry Bellows-Cherry Street. A \$25.00 Wal-Mart Gift Card was given to each winner. Congratulations!

**TRY YOUR LUCK - PLAY AGAIN - READ 'LASTLY' AT THE END OF THIS NEWSLETTER**

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## ***AA Transportation Family TID-BITS OF INFORMATION***

### **2010 AA TRANSPORTATION RECIPE BOOK**

We will be printing an update to the very popular 2009 AA Transportation Recipe Book we gave out to all employees last November at our Holiday Lunch.

If you have any recipes for the 2010 Recipe Book, please email them Cindy Fish at [cfishaatransportation@yahoo.com](mailto:cfishaatransportation@yahoo.com) or to Shari Mitchell at [sharim@aatransportation.com](mailto:sharim@aatransportation.com). Make sure you include all ingredients, correct measurements, preparation instructions, and cooking time, if required.

We will take any and all recipes, for any kind of dish, drink, dessert, soup, meal, cake, pie, pastry, appetizer, candy, etc.

The 2010 Recipe Book will be given out at the 2010 Employee Holiday Lunch on Wednesday, November 24, 2010.

**REPORT VEHICLE DEFECTS TO YOUR MANAGER OR DISPATCHER OR TO JOHN HARTMAN OUR FLEET MANAGER, NOT DIRECTLY TO A MECHANIC. The mechanics are assigned repair jobs and they need to complete that work first.**

**If you have an emergency, go directly to the Garage and see John Hartman.**

*If you would like to contribute to "AA Transportation Family Tid-Bits of Information" write out your comments, thoughts or questions and bring them to the Main Office, or give them to your Manager to send on to us. Your name and work location would be helpful. All submissions will be reviewed for appropriateness before placing in our Newsletter.*

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## **THE BIGGEST LOSER CHALLENGE**

### **3rd MONTH UPDATE**

The results of the 3rd weigh-in May 3 to 7 are in.

Only 11 of the 57 participants did the weigh-in. All 11 participants who did weigh-in lost weight. Jan Marando, on the Cherry Street Team, lost 14 pounds and wins the \$100 gift card for the month of May. CONGRATULATIONS JAN! In addition, Christen Paddock lost 8 pounds, and Jim Pankonen lost 14 pounds.

In April at the 2nd weigh-in, Aretha Kharashqah, on the Cherry Street Team, lost 24 pounds and won the \$100 gift card for the most pounds lost for the month. CONGRATULATIONS ARETHA! In addition, Cindy Fish lost 11 pounds and Julia D'Ambra lost 9 pounds.

So far all participants that did weigh-in since the start of the Challenge lost a total of 198 pounds.

Current TEAM standings:

1. Cherry Street -5.316% lost
2. Corporate -2.176% lost
3. Webster -2.082% lost
4. Lake Street -0.614% lost

Remember there is only 1 more weigh-in, **MANDATORY FOR ALL PARTICIPANTS**, the week of June 7 to 11. Remind your TEAM Members to weigh-in. If a participant does not weigh-in, they will be dropped from the Biggest Loser Team Challenge. Final results and all winners will be announced at the Wright's Chicken Appreciation Party on Saturday, June 19, 2010.

FOR MORE DETAILS OR A COPY OF THE RULES FOR THE TEAM AND INDIVIDUAL CHALLENGE, SEE YOUR MANAGER OR CONTACT HUMAN RESOURCES AT THE MAIN OFFICE.

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**PERFECT ATTENDANCE Winners for APRIL  
will be announced in the next Newsletter.**

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**EDUCATION IS THE MOVEMENT FROM DARKNESS TO  
LIGHT**

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**2009-2010 IN-SERVICE  
TRAINING & SAFETY MEETING SCHEDULE**

**MONTHLY FOR CDL DRIVERS**

**ALL MEETINGS ARE ON TUESDAY**

**8 HOURS OF SAFETY TRAINING ARE REQUIRED FOR YOUR SCHOOL BUS LICENSE  
RENEWAL**

**1st TUESDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR - 8 :30 AM, 9:45 AM, AND  
6:00 PM**

**2nd TUESDAY EACH MONTH AT MAIN OFFICE 2nd FLOOR - 9:30 AM**

**3rd TUESDAY EACH MONTH AT WEBSTER, BARTLETT HIGH SCHOOL AUDITORIUM  
- 9:15 AM**

**4th TUESDAY EACH MONTH AT SOUTHBRIDGE TOWN HALL 2nd FLOOR - 9:30 AM**

**QUARTERLY FOR 7D SPED DRIVERS**

**ALL MEETINGS ARE ON THURSDAY**

**September 17th - December 17th**

**March 18th - June 10th**

**ALL MEETINGS ARE HELD AT THE MAIN OFFICE, 2ND FLOOR, STARTING AT**

4:30PM

**TEXTING WHILE DRIVING IS AGAINST THE LAW**

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## **LICENSE RENEWAL REMINDER**

**THE FOLLOWING CDL DRIVERS ARE DUE FOR THEIR ANNUAL LICENSE RENEWAL.**

**Contact TERRY COSTA, in the Main Office 508-791-9100, with your renewal information at least 60 days prior to your renewal date, to avoid losing your driving privileges while waiting for your renewal license.**

### **JUNE RENEWALS**

#### **Auburn, Southbridge & Webster**

Adam Flagg, Karen Robinson

#### **Lake Street**

Angela Bryant, Kenneth DuFresne, Jacqueline Dunbar,  
Debbie Maguire, Vladi Terezi

#### **Cherry Street**

Eleanor Carroll, Julie D'Ambra, Amy Lizotte,  
Janice Marando, Sheri Miliken, John Pond, Benjamin Wright

### **JULY RENEWALS**

#### **Auburn, Southbridge & Webster**

Claire Degon, Bonnie Hensley

#### **Lake Street**

Barbara Coleman, Gina Mantelli, Tracey Snow

#### **Cherry Street**

Nicole Barthelmes, Theresa Benoit, Perry Briggs, Noel Chamorro, Darlene Fraser,  
Alfred Hauelsen, William Hoffman,  
Caren Raad, Cynthia Stone

### **AUGUST RENEWALS**

#### **Auburn, Southbridge & Webster**

Carrold Gregory, Laura Horanzy

#### **Lake Street**

Patrick Cullen

#### **Cherry Street**

Jose Blanco, Eugene Boakye, Christopher Campbell, Sulma Carreno, Brett Cheney,  
Michael Ciesluk, Patricia Duran, Ron Ernenwein, MaryLee Frederickson, Matthew  
Hennessey, Cheryle Lapierre,  
David Mahoney, Kathy McFarlin, Christon Paddock, Allan Weagle

## **SEPTEMBER RENEWALS**

### **Auburn, Southbridge & Webster**

Paul Cusson, Donald Johnson, Melissa Luciano  
Brendalee Weeks

### **Lake Street**

Paul Lamontagne, Sean Lyonnais, Peter McCabe  
Robin Murphy, Tara Roche

### **Cherry Street**

Jean Kuindersma, William McGourty, Kathy Jo Milner  
Cynthia Ramsey, Crystal Rider, Lisa Trottier

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## **AA TRANSPORTATION INVITES ALL EMPLOYEES TO ATTEND OUR ANNUAL APPRECIATION PARTY**

**at WRIGHT'S CHICKEN FARM**

**12:00 NOON, SATURDAY, JUNE 19, 2010**

**One ADULT guest per employee also invited to attend.**

**Transportation to and from Wright's will be provided from each yard. See  
your Manager to sign up that you will attend and to get information on bus  
transportation.**

**Come and join us for a lunch and some surprises, as a gift from the  
company for another great school year.**

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## **MAY SPECIALS**



2006 TOYOTA Highlander - Retail Price \$18,350  
OUR PRICE \$14,495

2004 VW Beetle - Retail Price \$7,420

OUR PRICE \$5,694

2004 CHRYSLER Sebring Convertible -

Retail Price \$8,770

OUR PRICE \$7,500

GOOD CREDIT? WE CAN GET 4.5% APR. BLEMISHED CREDIT? NO PROBLEM! WE CAN FINANCE MOST PEOPLE WITH OUR CREDIT REBUILDING CAR LOANS. CALL FOR MORE INFORMATION.

IF YOU HAVE A SPECIAL VEHICLE YOU ARE LOOKING FOR, WE CAN HELP FIND IT AND AT A GREAT PRICE.

Contact Ron in the Main Office 508-791-9100 ext 5

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AA LIMOUSINE SERVICE - John Pond, Manager

508-791-9100 ext 1

## **2010 SCHEDULE OF EVENTS**

### **BINGO AT FOXWOODS ON SUNDAY**

**JUNE 13 - JULY 11 AUGUST 15**

**SEPTEMBER 19 - OCTOBER 17 -NOVEMBER 21**

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### **SUPER BINGO WEEKEND TRIPS**

**JULY 17 & 18**

**SEPTEMBER 11 & 12 - OCTOBER 23 & 24**

**Penobscot High Stakes Bingo**

**Indian Island, Old Town, Maine**

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### **RED SOX BASEBALL in Baltimore**

**WEEKEND TRIP - JUNE 5 & 6 (SOLD OUT)**

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**RED SOX BASEBALL at Fenway Park**  
**NEW DATE JUST ADDED**  
**SATURDAY - MAY 29**  
**LIMITED SEATS AVAILABLE**  
**CALL NOW TO RESERVE YOUR TICKET**  
**and TUESDAY - SEPTEMBER 21**

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**BASEBALL HALL OF FAME**  
**WEEKEND TRIP JULY 23 TO 26**

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**NYC DAY TRIPS**  
**SATURDAY, JUNE 26**  
**SUNDAY, OCTOBER 10**  
**FRIDAY, NOV 26**

**CONTACT AA LIMOUSINE 508-791-9100 ext 1**  
**IF INTERESTED IN ANY EVENT, TRIP OR PACKAGE**

**HUMAN RESOURCES, TRAINING & SAFETY**

**Julie D'Ambra, Director, 508-791-9100 ext 4**

**DELTA DENTAL OPEN ENROLLMENT** June is open enrollment month for Delta Dental. Anyone who would like to sign up for either a single or a family plan can do so in the month of June with an effective start date of July 1st. The 40 week cost for the employee is going to remain the same as last year. The cost weekly for a single plan for 40 weeks is 14.40 and the cost for the family plan for 40 weeks is 36.90. This deduction is pre-taxed. Call me to enroll or for any questions.

**ROADCHECK 2010 TAKES PLACE JUNE 8-10**

What they find (or don't find) can affect your CSA 2010 Scores. And remember, even violations not resulting in an out-of-service order will be tabulated into the CSA 2010 Safety Measurement System. Some facts to consider regarding last year's Roadcheck event:

A record 72,782 inspections were conducted. Of the vehicles inspected, 19.6% were

placed out of service for mechanical problems (that's about 14,130 vehicles). On average, approximately 17 trucks or buses were inspected every minute.

Roadcheck 2010 is less than a month away.

**MEDICAID AND THE CHILDREN'S HEALTH INSURANCE  
PROGRAM (CHIP) OFFER FREE OR LOW-COST HEALTH COVERAGE  
TO CHILDREN AND FAMILIES**

CHIPRA requires employers to notify their employees that:

1) Health plan premium assistance may be available through our state's Medicaid Program or Children's Health Insurance Program (CHIP).

2) An eligible employee may enroll on the company's health plan outside of their open enrollment period.

**Medicaid And The Children's Health Insurance Program (CHIP)**

If you are eligible for health coverage from your employer, but are unable to afford the premiums, some States have premium assistance programs that can help pay for coverage. These States use funds from their Medicaid or CHIP programs to help people who are eligible for employer-sponsored health coverage, but need assistance in paying their health premiums.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, you can contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, you can contact your State Medicaid or CHIP office or dial 1-877-KIDS NOW or [www.insurekidsnow.gov](http://www.insurekidsnow.gov) to find out how to apply. If you qualify, you can ask the State if it has a program that might help you pay the premiums for an employer-sponsored plan.

Once it is determined that you or your dependents are eligible for premium assistance under Medicaid or CHIP, your employer's health plan is required to permit you and your dependents to enroll in the plan - as long as you and your dependents are eligible, but not already enrolled in the employer's plan. This is called a "special enrollment" opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance.

You may be eligible for assistance paying your employer health plan premiums. You should contact your State for further information on eligibility:

**MASSACHUSETTS - Medicaid and CHIP**

Medicaid Website: <http://www.mass.gov/MassHealth>

Medicaid Phone: 1-800-462-1120

CHIP Website: <http://www.mass.gov/eohhs>

Click on For Consumers, then Insurance (including Mass Health), then Additional Insurance and Assistance Programs, then Children's Medical Security Plan

CHIP Phone: 1-800-841-2900

For more information on special enrollment rights, you can contact either:

U.S. Department of Labor

Employee Benefits Security Administration

[www.dol.gov/ebsa](http://www.dol.gov/ebsa)

1-866-444-EBSA (3272)

U.S. Department of Health and Human Services

Centers for Medicare & Medicaid Services

[www.cms.hhs.gov](http://www.cms.hhs.gov)

1-877-267-2323, Ext. 61565

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**CHERRY STREET YARD, Rita Ernenwein, Manager**

**508-791-9100 EXT 2**

Abby Kelley, Grafton, METCO, Sutton, AMSA, St. John's, SPM, Fay, Assabet, Charters

***Marathon Monday went very well this year. Thanks to all drivers, from all locations, who participated. We had 85 buses out with few problems.***

### **HELPING THE GARAGE FIX BUSES**

In order to assist the Garage with repair work, starting immediately, please bring your completed pre-trip slips into the dispatch office. There is a box labeled "REPAIRS." Be sure that your name and BUS number is readable, and put as much information about your problem as possible on the pre-trip slip. If you have an emergency, go directly to the Garage for repairs and see our Fleet Manager, John Hartman.

If there is nothing wrong with your bus, turn your pre-trip slips in with your Timesheet each week.

### **FUELING BUSES AT CHERRY STREET**

When fueling your bus at Cherry Street, you MUST STAY with your bus. If someone is assisting you with fueling you MUST STAY with your bus. Do not leave your bus

unattended, with the expectation of someone else fueling and/or moving it.

**CHERRY STREET OFFICE HOURS ARE 6:00 AM TO 6:00 PM, MONDAY THRU FRIDAY.  
THESE HOURS ARE EFFECTIVE UNTIL FURTHER NOTICE.**

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**ALL PROGRESS OCCURS BECAUSE PEOPLE DARE TO BE  
DIFFERENT**

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**LAKE STREET YARD, Sean Lyonnais, Manager**

**508-753-6322**

**Shrewsbury, Elm Park, Rainbow, Webster Square**

Welcome Back from April Vacation! I hope everyone had a great week with lots of fun and relaxation. I would like to thank all the drivers for signing up and doing the Boston Marathon. The Boston Marathon was a great success again this year. Thank you again for a job well done!

The summer sign up sign sheet is still posted in the office if you're still interested. There will be plenty of work between summer school routes and charters.

Bus Inspections will continue through May. Please make sure your buses are swept, dash boards cleaned off, and nothing on the engine compartment. Your broom should have a plastic bag over the bristles and placed between the seat and the bus wall or remove it from the bus along with your trash bucket. Make sure your inspection books are filled out. If you have any defects, please make sure your slip is turned into the office so we can communicate the defects to the garage effectively.

As always, we would like to thank everyone for a great job that you do every day.

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**WEBSTER, Linda Perno, Manager**

**508-943-0482**

**Auburn, Southbridge, Webster**

Thank you to all who drove on Monday April 19, 2010 for the Boston Marathon! I personally drove myself and have to say it was orchestrated great!

April vacation week has come and gone, the countdown has begun! The last days of school are for the following districts, subject to change:

Auburn: June 23, 2010 = full day  
Southbridge: June 25, 2010 = full day  
Webster: June 14, 2010 public = early release

The summer work signup sheet is located at the Webster office; everyone is required to be available during the school contract shut down times. Please be sure to send in your 2 week rest & relaxation vacation schedule that you will not be available. We have many programs, camps, Special needs routes as well as field trips that need to be fulfilled. If I do not receive a vacation request; I am going to assume that you are available for the entirety.

Reminders: The following are taken out of the Webster, Southbridge & Auburn Employee Handbook Addendum:

DRIVER'S QUESTIONS - WHO DO I CONTACT: Drivers assigned to the Webster Yard are to contact the Webster Dispatcher for all matters related to Call Offs, Request for Time Off, coverage for K-Routes, vehicle problems or defects, route questions, and any other operation issues.

TIME SHEETS: Time sheets are to be turned into the office or mailbox every Monday morning. All paperwork is to be properly completed, including mileage and trip information. Your Time Sheet is used to calculate your pay for the previous week. If your Time Sheet is not completed correctly, you may have a delay in getting your paycheck the following payday.

COMPANY TWO-WAY RADIO USE: If you are driving a Company vehicle equipped with a two-way radio, it is to be left in the on position at all times. The two-way radio is mandated by contract with the schools, and must in good working order and in the on position. If your radio is not working properly, it must be reported to your manager or dispatcher. Two-way radios are for Company use only, to report an incident, or other trip related information. Company two-way radios are not to be used for solicitation or idle chit-chat.

If you have any questions please contact me at the Webster office 508.943.0482.

**Thank you ALL, for a great job well done!**

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**FLEET MAINTENANCE, John Hartman, Manager**

**508-845-7216**

## **IT'S INSPECTION TIME AGAIN**

**CLEAN YOUR BUS. MAKE SURE YOUR PRE-TRIP BOOK IS FILLED OUT  
CORRECTLY. DO NOT LEAVE ANYTHING IN YOUR BUS. REMOVE  
EVERYTHING FROM THE FRONT DASH.**

**DON'T FORGET TO TURN-IN REPAIR SLIPS TO YOUR MANAGER.**

**ALL DRIVERS MUST CONTACT THE GARAGE WHEN YOUR COMPANY VEHICLE IS READY FOR AN OIL CHANGE.**

**PARK-OUTS - START YOUR BUS EARLY FOR YOUR SCHOOL ROUTE. IF THERE IS A PROBLEM, CALL THE OFFICE FOR HELP.**

**If you need any repairs call the Garage and let me know the problem. DO NOT TALK WITH ANY OTHER MECHANIC, TALK WITH ME. We will set you up to bring your bus in for repairs.**

**The direct telephone line to the Garage is: 508-845-7216**

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**SPED - CHERRY STREET, Cindy Fish, Manager  
508-791-9100 ext 2**

**Reminder: Looking for your favorite recipes! Shari Mitchell and Cindy Fish are looking for donations for the Recipe Book Volume 2. It is due to come out in November 2010. All recipes must be emailed to [shari860@yahoo.com](mailto:shari860@yahoo.com) or [cfishaatransportation@yahoo.com](mailto:cfishaatransportation@yahoo.com). Send your recipes in today!**

**NEW: Cindy Fish is looking if anyone is interested in knitting or crocheting squares to make afghans for the "Warm up America." Please see me or email me at: [cfishaatransportation@yahoo.com](mailto:cfishaatransportation@yahoo.com)**

**News from SPEDland:**

**Please, mark your calendars, our next 7D and monitor quarterly meeting of the school year is June 10 at 4:30. We will be having a refresher on wheelchairs.**

**Summer work sign -up is available in the office. If you have not seen me, please come in soon and sign up.**

**Reminder:**

**DO NOT USE cell phone while you are behind the wheel (texting or talking).**

**DO NOT make any unauthorized stops especially while you have students in the vehicle (even to the office).**

**DO USE YOUR RED LIGHTS when loading and unloading students. (required at all schools).**

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# THE TRUE SIGN OF INTELLIGENCE IS NOT KNOWLEDGE BUT IMAGINATION.

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AA Transportation is on the Web at:  
[www.aatransportation.com](http://www.aatransportation.com)

YOU CAN FIND COPIES OF PAST NEWSLETTERS ON OUR WEBSITE

If you would like to receive future Newsletters via email, give your email address to your Manager, or send it to: [james@aatransportation.com](mailto:james@aatransportation.com)

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## **Lastly**

Try your luck and find the correct answer and the locations in this Newsletter where the answer to these questions can be found: What award did Marie Shorette receive? Who is our Fleet Manager? What did Aretha Kharashqah do in April? What are Cindy Fish and Shari Mitchell working on? Where will Ron be on June 19th?

## **THE RULES**

**The contest:** find the correct answer to the above 5 questions and the locations or sections (may be found in more than one location, and you must find all the location) where the answer appears in this Newsletter.

**The payoff:** a \$25 Gift Card to the first four employees who contact me by telephone, by email, or in-person on Thursday, May 20th, starting at 10:00am, with the correct answer to the questions and the correct location (section) where the answer is located in this Newsletter.

**The rules:** Prior winners must wait two months before they are eligible to try to win again. Telephone calls received before 10:00am on the above date will not be accepted. Emails received with a time stamp before 10:00am on the above date will not be accepted. In-person responses before 10:00am on the above date will not be accepted. Good luck to all!

Jim Pankonen, 508-791-9100 ext 5 [james@aatransportation.com](mailto:james@aatransportation.com)